

Audit Report

Global Standard for Storage and Distribution Issue 4: May 2021

1. Audit Summary			
Company name	Expeditie- en Transportbedrijf Dollevoet B.V.	Site Code	5163423
Site name	Expeditie- en Transportbedrijf Dollevoet B.V.		
Scope of audit	Storage and distribution of ambient foods, packaging materials and consumer products.		
Exclusions from scope	None		
Justification for exclusion	Not applicable		
Audit Start Date	2025-12-17	Audit Finish Date	2025-12-17
Re-audit due date	2027-01-12	Audit result	CERTIFICATED
Certificate issue date	2026-02-05	Certificate expiry date	2027-02-23
2. Audit Results			
Audit grade	AA	Audit Programme	Announced
Previous audit grade	AA	Previous audit date	2025-01-06
Number of non-conformities	Critical		0
	Major		0
	Minor		4

Additional modules included		
Modules	Scope	Exclusions from Scope
Choose a module		
Choose a module		
Choose a module		
Choose a module		

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Report No. 27918022

Auditor: Romy van Houwelingen



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3. Product Characteristics

Product categories	Activities
02 - Ambient Food 03 - Packaging and packing materials 04 - Consumer Products Select a product category Select a product category	01 - Storage 02 - Distribution Select an activity Select an activity Select an activity

4. Company Details

Address	Kantsingel 15 5349 AJ OSS		
Country	The Netherlands	Site Telephone Number	+31(0)735 225681
Commercial representative Name	Mr. S. Dollevoet	Email	Sebastiaan@dollevoet.nl
Technical representative Name	Mrs. M. van Summeren	Email	Marjanne.vansummeren@dollevoet.nl

Additional Locations

Site Name	Address	Activities

5. Company Profile

Plant/Warehouse size (sq. m)	<10K sq.m	No. of employees	51-500	No. of Vehicles	>25
Subcontracted processes	Yes	Regions exported to	None Choose an item. Choose an item. Choose an item. Choose an item.		

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5. Company Profile			
			Choose an item. Choose an item.
Other certificates held	None		
Major changes since last BRCGS audit	None		
Company Description The company was founded in 1957. The company started as a subcontractor for Van Gend & Loos, a distributor of general goods. In 1988 the company started with storage and crossdocking of general goods for third parties. From 1996 n transport and distribution for third parties concerns about 70% of activities and 30% of activities concern storage of ambient products, food and non food, for third parties, non food packaging and several kinds of consumer goods such as electrical consumer goods and cosmetics. The transport fleet consists out of 40 trucks and 60 trailers. Expeditie- en Transportbedrijf Dollevoet B.V. employees 65 own employees and about 15 subcontractors (drivers and temporary employees in warehouse). There are other locations situated in Oss (Grevelingenmeer 19 5347 JP Oss), Tilburg (Zevenheuvelenweg 44 5048 AN, Theseusstraat 44 5047 TM) and Rosmalen (Friezenstraat 8 5249 JS Rosmalen and Biestkampweg 5-7 5249 JV Rosmalen). These locations are used for storage for solar panels and for renting to customers. No activities related to scope.			
6. Audit Duration Details			
Total audit duration	8 man hours	Site & vehicles audit duration	4 man hours
Reasons for deviation from typical or expected audit duration	N/A		
Next audit type selected	Unannounced		

Audit Duration per day		
Audit Date	Start Time	Finish time
2025-12-17	08:30	17:00

	Auditor Number	Name	Role
Auditor Number	32145	Romy van Houwelingen	Lead Auditor
Second Auditor Number	Click or tap here to enter text.		Please select

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Key Personnel

Name	Job Title	Opening Meeting	Site Inspection	Procedure Review	Closing Meeting
Mr. R.J. Merison	Operational Director	Onsite	Onsite	Onsite	Onsite
Mrs. M. Summeren	Project Manager	Onsite	Onsite	Onsite	Onsite
Mrs. R. Suppers	QA Consultant	Onsite	Onsite	Onsite	Onsite
Mr. Remzi Özlükafa	Logistics employee		Onsite		
Mr. R. Kuijstes	Truck driver		Onsite		
Ms. S. van der Grift	HR		Onsite		
Mr. P. Geurts	Facility Manager		Onsite		
Ms. E. Karpinska	Logistics employee		Onsite		
Ms. Mickey van Erp	Logistics employee		Onsite		
Ms. A. Janssen	Maintenance		Onsite		

GFSI Audit History

Date	Scheme/Standard	Announced/Unannounced
2024-12-04	BRCGS S&D	Unannounced
2025-01-06	BRCGS S&D	Announced

Document control

CB Report number	27918022		
Template Name	SD406 Storage & Distribution Audit Report Template v3		
Standard Issue	4	Template issue date	2022-02-15
Directory allocation	S&D	Version	1.1

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Non-Conformity Summary Sheet

Critical			
No.	Clause	Detail	Re-audit date

Major							
No	Clause	Detail	Correction	Proposed preventive action plan	Root cause analysis	Date reviewed	Reviewed by

Minor							
No	Clause	Detail	Correction	Proposed preventive action plan	Root cause analysis	Date reviewed	Reviewed by
1	3.5.3.3	The vulnerability assessment (PR-018.00 and PR-018.10 v22-01-2025 is reviewed yearly, last 22-01-2025 however the RASFF data is not up to date (Search criterion 2005-2015/ 2016-	Vulnerability assessment data updated with RASFF data 2020 until 2024. New product Onion powder (since	With changing documents <u>data</u> implement check 2 pair of eyes principle (not only advisor).	Assessment was reviewed with RASFF data January 2025. Unfortunately, not archived in right way so old data was not replaced due VACCP plan was reviewed.	2026-01-12	R. van Houwelingen

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Minor							
		2021) the new product onion powder has not been incorporated	November 2025) is named in product descriptions.		Onion powder as new product was only discussed during HACCP-meeting. Not aware vulnerability assessment should be reviewed.		
2	3.9.1	The procedure (presented on the wall near the breakage location) with regard to non-compliant products is that they must be provided with a blocking form. The non-compliant products (noodles) were not indicated	Form is filled in and put on the blocked product. Hygiene checklist adjusted.	Speech to employee that this is an appointment to keep and check this during hygiene tours if it is followed up.	Last weeks very much incoming and outgoing loads at docks. Overseen in the busy activities.	2026-01-12	R. van Houwelingen
3	5.2.1	In relation to tautliners, the securing of the cargo by means of T.I.R. Cables is not included in the risk analysis PR-008-60 v22-01-2025 or PR-008.70 Checklist TACCP Analysis v22-01-2025.	Risk analysis PR-008.60 is updated with TIR cable (lock for the tautliner (=trailer with sail cloth).	Was overseen with inventory of variations in trailers although all trailers are parked on secured parking place when load is inside.	With earlier inventory more priority was given at parking on secured places instead of locking the trailer.	2026-01-12	R. van Houwelingen
4	6.4.2	Documented cleaning schedules are in place and implemented however, the records are not completed from week 50 till now and the renewed cleaning schedule which should be used from week 1 of 2026 has been placed above it which complicates recording.	Forms are filled in.	Speech to employee that this is an appointment to keep and check this during hygiene tours if it is followed up.	Documents were updated because of internal audit, new form was put on top of the old one but employee were confused that this was a list for a whole year.	2026-01-12	R. van Houwelingen

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Comments on non-conformities

N/A

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Head Office Non-Conformity Summary

Critical			
No	Clause	Detail	Re-audit date

Major							
No	Clause	Detail	Correction	Proposed preventive action plan	Root cause analysis	Date reviewed	Reviewed by

Minor							
No	Clause	Detail	Correction	Proposed preventive action plan	Root cause analysis	Date reviewed	Reviewed by

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Detailed Report

1. Senior Management Commitment

Policy

The Company have a quality policy described in document PR-001.10 v22-01-2025. Policy is signed by S.D.

Communication of the policy to all staff by presentation in the warehouse. The measures of the policies is performed by the management.

Product safety and quality culture

The following activities are planned to develop the product safety and quality culture:

- There are defined activities for all departments with activities for communication (daily meetings, monthly newsletter, training feedback employees through Afas Insite) and performance measurement through objectives
- There is an action plan indicating how these activities undertaken with intended timescales seen from.
- The review of the effectiveness of completed activities is performed yearly seen from 22-01-2025.

The product safety culture has been implemented by training, procedures. The effectiveness of the product safety culture is measured by objectives.

During the audit the senior manager R.J.M. was involved in the discussion on this section for product safety and quality culture.

Objectives:

For 2024 the following objectives for product safety, quality and legality were divined and documented:

1. Maintaining the BRCGS S&D certificate with no more than 5 shortcomings
2. Limiting the number of food safety complaints to 0 in 2025
3. Limit the number of comments on inspections to 2 comments per inspection

These are communicated to all relevant staff through the newsletter, seen newsletter no. 3 from March.

The objectives/KPI's for 2024 are not met, the objective in relation to achieve AA is not met. This objective has been taken to 2025. These are monthly monitored, seen from 27-11-2025, 28-08-2025, 05-06-2025.

For 2025 the following objectives/KPI's for product safety, quality and legality are documented:

1. Maintaining the BRCGS S&D certificate with no more than 5 shortcomings
2. Limiting the number of food safety complaints to 0 in 2024
3. Limit the number of comments on inspections to 3 comments per inspection
4. FSC Plan

Management structure:

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The company have an up-to-date organization chart OV-000.20 v31-12-2024. The site's management team includes a General Director, Operational Director, Supervisor Warehouse & Expedition, HR.

The senior management of the company have process is in place that all staff are aware of their responsibilities. This is monitored by periodic Performance reviews. The staff have access to relevant procedures.

There is a confidential reporting system for all staff. The system is that employees can report concerns to their external consultant. This system is communicated to staff by presentation of the procedure in the warehouse, new staff through onboarding. Since the last audit until this audit there were no reports.

The senior management provide adequate resources appears during the audit, for example investing in new WMS, TMS and trucks.

The company to keep up to date with legislative changes, codes of practice and emerging issues by their external consultant Normec.

Management review

Management Review meetings are held annually to review performance against the Standard and the objectives referred to above. Last held on 22-01-2025 minutes reviewed and meeting attended by R.J.M. (operational director), manager facility (P.G.), Planning manager (A.C.), Warehouse manager (P.M.), Financial control (J.H.).

Management Review meeting agendas include all elements of 1.2.2. Decisions and actions from the Management Review meetings are communicated to relevant staff by meetings. Actions from the last meeting included action list and conclusion. These had been completed within the agreed timescales, recorded in the management review of 22-01-2025.

Previous Non-conformities

The 3 minors from the previous audit are reviewed. There was no recurrence of minors during this audit.

N/A Clauses

N/A

2. Hazard and Risk Analysis

The site's product safety plan is based on the principles of hazard and risk analysis of the Codex Alimentarius.

The control measures and monitoring procedures for the prerequisite programs are clearly documented in PR-004.11 Basisvoorwaardenprogramma v03-02-2025.

There is a multi-disciplinary HACCP-team, with knowledge of the HACCP principles and have

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relevant knowledge of the product, processes and associated hazards. The team leader is M.v.S. and has demonstrable competence and training in the HACCP principles.

The key products are preserves which are stored and transported under unconditioned conditions.

The scope is based on products and transport and/or storage activities also include the use of subcontractors for transport.

An actual flow diagram PO-000.00 Procesoverzicht v22-01-2025 is established which covers all products or product categories and process steps on the site. Also including the subcontracted activities. The date of verification of the flow diagram is 22-01-2025.

The HACCP team have identified and recorded all potential hazards associated with each step of the product flow. Among others, microbiological growth (e.g. personal hygiene), physical contamination (e.g. glass), chemical contamination (e.g. cleaning chemicals), physical damage (e.g. breakage), allergenic risks (e.g. breakage products with allergens). In the hazard and risk analysis also subcontracted service - transport is included.

The HACCP team have made a documented analysis with the potential hazards which need to be controlled. The following steps are executed:

- the likely occurrence of the hazard (F.E. score 1 = once a year until score 4 = weekly)
- the severity of the hazard (F.E. score 1 = minor injury until score 4 = fatal)

Also the existing prerequisite programs are to prevent or reduce hazards to acceptable limits.

There is a decision tree to determine CCP's.

There are no CCP's established.

The verification of the HACCP plan includes prerequisite programs and flow charts and was executed on 22-01-2025. This is performed at least annually and also when changes occur.

The controls from the HACCP-plan are also operated by subcontractors. Their plans and controls are reviewed by the HACCP-team leader. Seen from service providers/subcontractors the reviews of plans and contracts from:

- Company Oegema, review 31-12-2024, BRCGS S&D 27-08-2025
- Company VDSW, review 31-12-2024, BRCGS S&D 17-12-2025

N/A Clauses

2.11 No CCPs

2.12 No CCPs

3. Product Safety and Quality Management Systems

Product safety and quality systems

The quality manual is readily available for relevant staff at the site through the printed manual in the office. There are also translated documents in English.

Documentation control

The quality system is described in a digital and paper quality manual with procedures to meet the

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requirements of the BRCGS S&D Standard, customers and legality. The documents seen during the audit are clearly legible and sufficiently detailed. Seen documents during the audit cleaning schedules, supplier evaluation, driver manual and from trace test performed by the auditor.

Record completion and maintenance

The record retention time period is more than 7 year(s).

Internal audits:

There is a schedule program for the internal audits in OV-001.10 Jaarplanning v22-082024. This program defines the scope of the internal audit system and the frequency of the audits. The are 2 audits spread over the year based on risk and previous audit performance. All activities are included within the scope of certification and audited at least once each year.

The auditors are competent by training and are independent of the part they audit. Seen training from auditor E.R.

Seen audits from:

-Date audit 22-05-2025, department audit, auditor E.R., scope documentation of the BRCGS Standard, report contains positive evidence and there are 6 deviations established.

-Date audit 06-10-2025, department audit, auditor E.R., scope Site Standards, report contains positive evidence and there are 3 deviations established.

The follow up of deviations seen with corrective actions, responsibility and timescale. Seen from deviations:

1. The operational meeting has not yet been incorporated in procedure communication, which has been closed on 30-06-2025 by adjusting the procedure
2. Spiderwebs seen around windows and pillars which has been closed out on 15-12-2025 by cleaning.

In addition there is separate program for inspections every month based on risk. Inspections on cleaning and housekeeping performance and risks to the product from the building and equipment (including load carrier trucks). Seen inspections from 06-11-2025, 28-08-2025, 12-03-2025.

Corrective and preventive action

There is a corrective action procedure in place in document PR-003.10 Beheer corrigerende maatregelen en preventieve maatregelen v10-10-2025 and working effectively. Corrective actions are closed out including root cause analysis where appropriate and analyse the trends where appropriate. Seen corrective and preventive actions from internal audits, inspection rounds, HACCP Meetings, FSC Plan with time scale, person responsible and verification.

Customer contractual arrangements

There are no customer-specific requirements.

Supplier approval and performance monitoring of service providers and equipment suppliers

There is a procedure in place to approve suppliers of services and equipment. Seen document PR-002.10 Inkoop en Leveranciersbeheersing v05-06-2025.

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The following services are seen during the audit, for example: (pest control), R (waste), ST (Maintenance), Agents (T.T. and 24/7 drive) N (consultant) and BV (Certification) Contracts are in place to define the services provided. Z. contract from 2019.

The last approval and review was executed on 31-12-2024. This is performed yearly.

Management of subcontractors

The following sub-contracting are covered Transport. There is a procedure in place to approve suppliers of services and equipment. Seen document PR-002.10 Inkoop en Leveranciersbeheersing v05-06-2025

Seen from the following subcontractors:

Company Oegema, review 31-12-2024, BRCGS S&D 27-08-2025

Company VDSW, review 31-12-2024, BRCGS S&D 17-12-2025

The ongoing review of the subcontractor's performance is yearly.

Product fraud risk management

There is a vulnerability assessment completed in document PR-018-00 v22-01-2025. The plan consider economic factors, historical relationships, nature of products etc. The site keeps up to date with potential risks of fraud by external advisor. There are no major risks identified.

The vulnerability assessment is reviewed yearly, last 22-01-2025 however the RASFF data is not up to date (Search criterion 2005-2015/ 2016-2021) the new product onion powder has not been incorporated, Minor 3.5.3.3 raised.

Traceability

The procedure for traceability is documented in PR-008.30 Identificatie en Traceability v17-01-2025. Herein described how the traceability system works. The trace system operates computer based. The products/pallets are provided with a label.

The auditor have conducted a full traceability exercise test during the audit forwards and backwards on:

Christmas/ Easter decoration from Chateaubernard with reference 9254650;

- Inbound batch 4364 á 2 pallets on 12-05-2025
- Outbound batch 16876 á 2 pallets on 05-08-2025
- Client; KLG

The outcome of the test that it was fully traceable with correct mass balance with numbers from pallets/units and within 4 hours.

Honey Mustard from Leeds with reference 22143359;

- Inbound batch 4720 á 26 pallets on 19-06-2025
- Outbound batch 17400 á 26 pallets 13-08-2025
- Client; ZFO

The outcome of the test that it was fully traceable with correct mass balance with numbers from pallets/units and within 4 hours.

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Cannes from Oss with reference 22146324;

- Inbound batch 4897 á 20 pallets, 4483 á 3 pallets and 4929 á 4 pallets
- Outbound batch 17851 á 27 pallets on 25-08-2025
- Client; ZFO

The outcome of the test that it was fully traceable with correct mass balance with numbers from pallets/units and within 4 hours.

Documents seen during the traceability vertical audit: inbound check, cleaning schedules, hygiene check transport vehicles, transport documents (CMR's).

The company also perform at least annually a traceability test. Seen from 28-07-2025 on container TTLU1707041 from client Y.O.O.F. The outcome of the test that it was fully traceable with correct mass balance with numbers from pallets/units and within 4 hours.

Management of product withdrawal and product recall

There is a recall/withdrawal procedure in place and documented in PR-008.50 Recall en calamiteiten v27-05-2024.

The last recall/ withdrawal test. Seen from 28-07-2025 on container TTLU1707041 from client Y.O.O.F. The outcome of the test that it was fully traceable with correct mass balance with numbers from pallets/units and within 4 hours.

Incident management and business continuity

The incident management and business continuity procedure is documented in PR-008.50 Recall en calamiteiten v27-05-2024, which is adequate for the business. According to the company, there have been no incidents since the previous audit to the current audit.

Control of non-conforming product, damages and returns

The procedure (presented on the wall near the breakage location) with regard to non-compliant products is that they must be provided with a blocking form. The non-compliant products (noodles) were not indicated, NC 3.9.1 raised.

Returns are accepted. Procedures of the disposition of returned stock (i.e. disposal, return to good stock or collection by the product owner) are in place. Records are retained.

Complaints handling

A complaints procedure PR008.10 complaints v24-03-2023 is in place which includes services provided and covers the requirement to notify the product manufacturer/supplier or owner of complaints about their products where the cause of the complaint does not relate to the activities of the site. Complaints are recorded on in excel file along with actions taken and data is analysed to prevent recurrence/facilitate ongoing improvements. No complaints were recorded. There were no complaints about product quality, food safety, and legality in 2025.

N/A Clauses

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4. Site and Building Standards

There is one site for storage. The site(s) is owned by the company.

Location

The local activities and environment do not have potential risks associated with the site that may affect product safety or integrity. The site is located in an industrial area. There are light industries (Social production area, production of Street lights and plasterer) in the neighbourhood. All grounds within the site are finished and maintained to an appropriate standard. Grass and other planted areas are well maintained.

Site security and product defence

The site has a site-specific documented risk assessment (threat assessment) to identify any potential risks to the security of products. This is documented in Checklist TACCP Analyse 22-01-2025.

The following threats are determined: Access to vehicles when stopped.

The site can adequately protect their products from malicious contamination with following preventive measures, for example:

- CCTV
- Access protection by batches
- Security gates
- Secured terrain by external party

When staff and visitors access the site there are security systems in place to ensure that unauthorized access is not permitted. There are systems in place are for example that contractors working in product storage areas with the responsibility of a nominated person from the site. Also a secured and staffed reception where visitors must report.

Staff are trained in the site security procedures and encouraged to question or report unidentified or unknown visitors. Seen training from employees R.K. and R.Ö.

Layout, product flow and segregation

There is a current map of the whole site which define among others staff facilities, storage areas and chemical handling areas. This map is documented in OV-000.30 v31-12-2024. There is sufficient working space.

The site has the following departments: ambient storage, canteen, offices etc. There is also an expedition area with docking stations for trucks.

Cleaning and maintenance chemicals are stored in a closed cabinet. Battery charging areas are segregated from the storage areas. During the audit no temporary structures during building work found.

Products which are incompatible (e.g. strong scent) are separated stored.

Fabrication, handling and storage

All water supplies used for cleaning or in connection with any operation in the storage of products (including hand-washing) are potable at the point of use.

Adequate lighting is provided for all work areas.

Where there is a risk of contamination from glass window breakage, glass windows are

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protected against breakage by foil.

Buildings are suitably proofed against the entry of all pests. This includes for example screening in windows. The state/finish of the walls (made of sandwich panels), floors (made of concrete), ceilings (made of sandwich panels), doors (made of Plastic), and lighting is sufficient. Drainage, ventilation and extraction is suitable for the purpose.

Staff facilities

The site has adequate facilities in line with the type of the site. There are clean and well maintained changing rooms with locker facilities. The handwash facilities are provided with basins with soap and water from suitable temperature, hand drying with blower and there are signs for hand washing. In the canteen is the only place where employees might consume food and drinks. There is no catering or vending machines.

Smoking is only allowed outside.

N/A Clauses

- 4.1.5 : No external storage
- 4.3.7 : No cleaning facilities
- 4.3.9 : No temporary structures observed
- 4.5.4 : No catering facilities

5. Vehicle Operating Standards

The company has 40 of its own vehicles and 60 leased vehicles. The trailers are not provided with cooling units subcontractors are also used for food transport.

Vehicle standards

Prior to loading the load is inspected to ensure it is fit for purpose. All the points from BRCGS S&D paragraph 5.1.4 are inspected and recorded. Seen records of inspections from trailer outbound 17400, 17851 and 16876.

During the audit the auditor checked several trailers, these were clean and in good condition.

Vehicle and load security

There is a documented risk assessment PR-004.12 Gevarenidentificatie en risicoanalyse table process v22-01-2025 undertaken to identify any potential risks to the security of the load during transportation. This is reviewed every year, last review is from 22-01-2025.

Appropriate controls are implemented to reduce the risks. For example close the doors from the trailers with locks however, in relation to tautliners, the securing of the cargo by means of T.I.R. Cables is not included in the risk analysis PR-008-60 v22-01-2025 or PR-008.70 Checklist TACCP Analysis v22-01-2025, NC 5.2.1 raised.

Vehicle management

The interviewed drivers R.K. is well known about to secure the loads, the procedures when there is failure of the cooling units, breakdown, the temperature settings for the products and food defence.

OR NOT The drivers are trained in food defence. Seen the current driver manual WI-310.00

HANdbboek chauffeurs v13-12-2023 with procedures and instructions for the drivers. Among others

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with the procedure for vehicle condition and what to do in event of breakdown or malfunction.

N/A Clauses

- 5.1.7 : No products are transported which need hoses, pumps etc.
- 5.1.8 : No products are transported in bulk tankers.
- 5.2.6 : Doors of vehicles are locked after being loaded.
- 5.4 all : No temperature-controlled transport is performed.

6. Facility Management

Equipment, maintenance and calibration

The key equipment on site are forklift trucks, pallet lifts. During the these are suitable of design, clean and well maintained. There is racking. These are periodically inspected for damage. Seen from 14-08-2025.

Snap-off blade knives are not used.

Maintenance

The site has a documented maintenance system in place. These is registered in a manual system. The maintenance is performed internally or by third party contractors. Records of vehicles are kept and equipment maintenance seen for:

- Trailer OP-36-JX on 12-09-2025
- Trailer ON-90-ZT on 24-03-2025
- Truck 42-BNP-4 on 19-06-2025
- Forklift trucks EP 31 on 03-02-2025
- Pallet lifts EPT 20 on 01-02-2025

Temporary repairs/modifications are only permitted where product contamination is not at risk and scheduled for permanent repair. During the audit there were no temporary repairs/modifications seen.

Housekeeping, hygiene and waste

Cleaning is performed by own staff for the departments and equipment. Also the trucks and trailers are cleaned by own staff.

During the audit the premises and equipment are maintained in a clean and hygienic condition.

Documented cleaning schedules are in place and implemented however, the records are not completed from week 50 until now and the renewed cleaning schedule which should be used from week 1 of 2026 has been placed above it which complicates recording, NC 6.4.2 raised.

Waste and waste disposal

Waste bins are emptied at appropriate frequencies (daily) and maintained in clean condition during the audit. There is no need that the site holds licenses/contracts where needed.

Surplus customer-branded products are disposed in accordance with customer specific requirements and records maintained.

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Pest Management

The company have contracted the services of a pest controller, namely Zungo. The frequency of inspections and in-depth inspections are determined by risk assessment. The external pest controller visits the company 8 times a year for inspections (rodent and insects) and one time a year for the in-depth inspection. There is a bait plan where toxic/non-toxic baits used are outlined, there are no toxic bait is used.

Seen the inspections from 10-08-2025, 08-04-2025. The in-depth inspection was performed on 03-10-2025. There were several actions needed after inspections and in-depth inspection. The actions are demonstrably completed. There was no pest infestations at the time of the audit; in recent time or since the previous audit. Trends in rodent and insects are evaluated, but there are no trends identified.

Staff have been trained to identify potential pest activity.

N/A Clauses

- 6.1.3 : No diesel-powered handling equipment is applicable.
- 6.1.4 : No physical automation systems are applicable.
- 6.3 : No measuring equipment which shall be calibrated, is applicable.
- 6.4.4 : No CIP-systems are in place.
- 6.5.4 : No substandard trademarked materials are transferred to a third party.
- 6.5.5 : No surplus customer-branded products are disposed of.
- 6.5.6 : No surplus customer-branded products which do not meet specification are sold to staff or passed on to charities or other organisations.
- 6.6.7 : The site does not undertake its own pest management.

7. Good Operating Practices

Receipt of goods, product handling, environment control:

There is a procedure WI-200.00 Instructie inslag, opslag en uitslag v06-10-2025 for inspection of loads on arrival that products are free from among other, pest infestation and contamination. Also, conditions critical to the safety, legality, quality or integrity of products (e.g. temperature), are checked before acceptance. Beside this also checks on durability of code are done. Seen checks from Honey Mustard on 13-08-2025 with BB 30-06-2027 during the audit.

Product handling

There are the suitability storage facilities in relation to the operation. Products are stored on pallets and/or racking applies. There are inspections done of products stored on pallets. Staff is trained on product handling, see chapter 8.

Environmental control

There is no temperature controlled storage and atmosphere (relative humidity/O2 etc.)

Physical, chemical and allergen product contamination risks

Glass and other brittle materials in product-handling areas are adequately protected against breakage. Procedure for handling glass and other brittle materials is in place PR-014.10 Fysische veontreinigen glas & hard plastic v31-03-2023 and PR-014.20 Fysische verontreinigen

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Allergenen v31-03-2023 with list of items and there are recorded checks performed. See from 27-11-2025, 28-08-2025, 24-04-2025. Since the last audit until this audits there were no incidents recorded with risk of products contaminations in incidents reports.

The chemicals procedure is documented in PR-016.10 Schoonmaak v15-12-2025 with, among others, an approved list of chemicals. Seen during the audit that these chemicals are adequately stored and labelled. The access to these chemicals is restricted for authorized personnel by locks on doors.

Management of allergens

The following segregation method(s) used to prevent cross contamination are separated and packed storage of products.

There are also product with allergens handled, these are all fully packed. There is a risk assessment performed on allergens in document PR-004.12 Gevarenidentificatie en risicoanalyse table process v22-01-2025.

The procedure for allergens is documented in PR-014.20 Fysische verontreinigingen Allergenen v31-03-2023 with among others described spillage controls and rework.

Validation and verification processes are implemented by visual checks and cleaning.

Stock rotation and product release

Procedure for stock rotation is documented in WI-200.00 Instructie inslag, opslag en uitslag v06-10-2025. The system for stock rotation is FIFO or FEFO (depending on type of product).

The products are released for dispatch from site by the following checks packaging whole, numbers. Seen registrations from outbound 17400 with the following conclusion from the assessment products are whole and numbers are correct, batch can be released.

N/A Clauses

- 7.1.1 : Not applicable to products handled, no measurable conditions are critical to the safety, legality, quality or integrity of products
- 7.2.3 : No repacking of goods is performed.
- 7.3 : No controlled atmosphere and/or temperature-controlled storage is applicable.

8. Personnel

Training

The site manages the training of staff including agency and/or temporary staff prior to commencing work and are adequately supervised throughout the working period. There is job specific training. The training is in different languages Dutch and English. The training program is documented in an online HR portal.

There are records of training are documented in (X). Seen registrations from interviewed employees during the audit from R.K. and R.Ö. This includes name of trainer/trainee/date/training contents and who provided training. Also seen records of training undertaken by employment agencies on behalf of the company. The competency review that staff undergoes is also documented. Seen from R.K. and R.Ö.

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Personal hygiene

The site's personal hygiene standards are included in PR-011.10 Hygiëneregels v30-03-2023 for all areas. Among others the wearing of protective clothing, wearing of jewellery, smoking, eating and drinking, hand-cleaning and reporting of sickness are included. These requirements for personal hygiene are communicated to all personnel, agency staff, contractors and visitors. There are also procedures for hand cleaning; management of first aid – including, plaster control and storage of personal medicines in place. These are checked during hygiene inspections, seen from 06-11-2025, 28-08-2025, 12-03-2025.

N/A Clauses

8.1.4 : No CCP's are applicable in the food safety system. Therefore, no training in activities relating to CCP's is applicable.

9. Handling of open food products

Not applicable.

N/A Clauses

Click or tap here to enter text.

10.1 Wholesaler Module

Not applicable.

N/A Clauses

Click or tap here to enter text.

10.2 Branded Products

Not applicable.

N/A Clauses

Click or tap here to enter text.

10.3 Other Wholesale Operations

Not applicable.

N/A Clauses

Click or tap here to enter text.

12. Ecommerce

Not applicable.

N/A Clauses

Click or tap here to enter text.

13. Contractual arrangements (all services)

Not applicable.

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N/A Clauses
Click or tap here to enter text.
14. Product Inspection
Not applicable.
N/A Clauses
Click or tap here to enter text.
15. Contract Packing (Repacking, Assembly Packing)
Not applicable.
N/A Clauses
Click or tap here to enter text.
16. Quantity Control Inspections
Not applicable.
N/A Clauses
Click or tap here to enter text.
17. Contract chilling/freezing/tempering/defrost and high-pressure process operations
Not applicable.
N/A Clauses
Click or tap here to enter text.
18. Contact Cleaning of baskets, roll cages and other distribution containers
Not applicable.
N/A Clauses
Click or tap here to enter text.
19. Waste recovery and recycling
Not applicable.
N/A Clauses
Click or tap here to enter text.

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